**LSI Functional Manager Training Agenda (1.5 to 3 hour session)**

**Training Goal:**

* Overall goal is review improvements to Demand & Capacity Planning
* Reinforce Best Practices in Scheduling Updates by Functional Resources
* Answer Questions and Address Concerns / Request from the Dashboard Reporting

**Training Topics:**

* Overview of the Solution of 2010 Addressing Work and Capacity
* Improvements and Enhancements to Reporting and Tracking work
* Gather Questions, Concerns and Requests

**Training Agenda:**

* Overview of the Solution of 2010 Addressing Work and Capacity
* Capacity & Planning Protocols and Best Practices with 2010
* Resource Center Reporting Options
  + My Team’s Work, Remaining Work, Overallocation
  + Export Reporting as needed
* Dashboard Reports (Business Intelligence) Walkthrough
* Questions, Concerns & Requests